

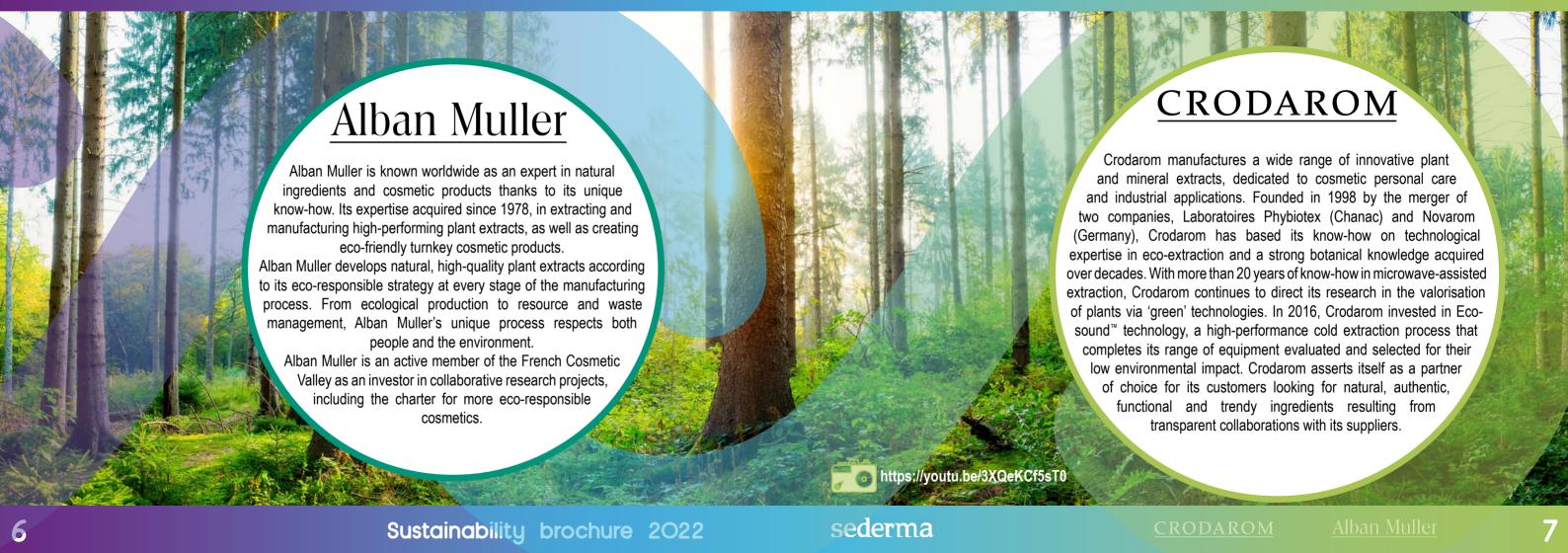


Sustainability brochure









Innovation, technology and sustainability

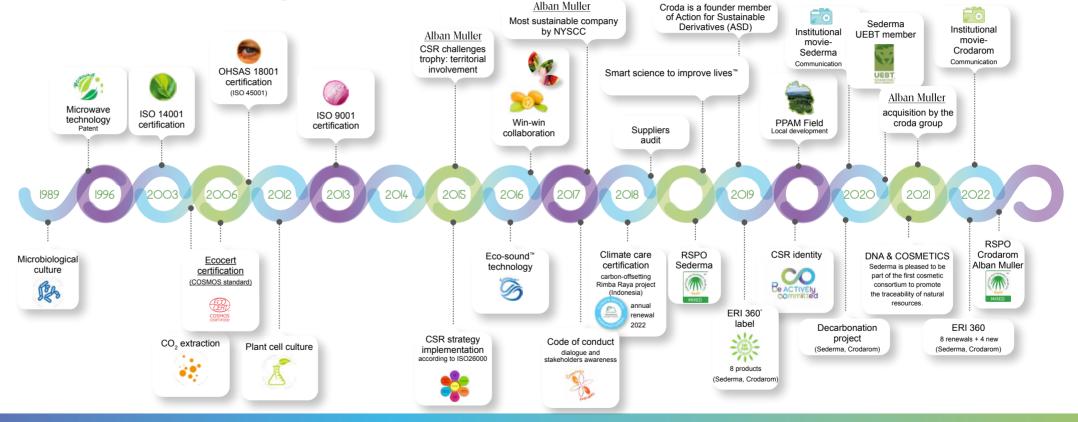
At Croda, sustainability spans every area of our business and is a crucial way we add value to our customers.

https://www.croda.com/en-gb/sustainability

Croda uses smart science to create high performance ingredients and technologies that improve lives.

Within our Corporate Social Responsibility (CSR), we implement corporate governance that applies to our organisation and to our purchasing and supply chains. Croda's beauty actives division is naturally committed in the implementation of such principles that reflect the corporate culture and values.

Sederma, Crodarom and Alban Muller are actively engaged to enhance environmental performance and ethical behaviours. This timeline demonstrates the evolution of our commitments to be Climate, Land and People Positive by 2030.



Strategy and Governance

Policies and procedures at Croda

Sederma, Crodarom and Alban Muller respect a range of policies covering all areas of Croda Business. Upholding the principles of socially responsible business practices, and respect the interests of everyone affected by its activities and actions, including employees, customers, suppliers, shareholders and the general community at large. Croda has taken steps to ensure all employees are aware of the standards expected of them and individual managers have taken action as a result to communicate these expectations to their staff. As a result of this action, Croda is ensuring that:

- the Code of Ethics is communicated to all current and new employees and training is taking place in respect of the policy;
- (b) our SHE behavioural safety standards are shared by all the employees and external workers;
- Cour Whistleblowing Policy is communicated to all current and new employees and training has taken place in respect of this policy;

- our Supplier Code of Conduct is communicated to all our suppliers; and
- the International Labour Organization (ILO)
 Declaration on Fundamental Principles and Rights
 at Work Acts are communicated and practised
 throughout the organisation.

Within our Corporate Social Responsibility (CSR) policy, Sederma, Crodarom and Alban Muller have included corporate governance from the Croda group.

Croda sustainability approach

The United Nations Sustainable Development Goals (SDGs) play a key part in shaping Croda strategy. The Group acts on its commitment to sustainability through its Purpose, "Smart science to improve lives™". By 2030, Croda is committed to becoming the most sustainable supplier of innovative ingredients, and by 2030 will be Climate, Land and People Positive. This encompasses all aspects of their business.

These stretching targets will drive our current and future sustainability programme.

Croda Sustainability Data Pack, which details progress against 2015-2020 sustainability targets, and 2030 Commitment, can be downloaded:

https://www.croda.com/en-gb/sustainability/nonfinancial-performance-and-reports/our-targets

Sederma, Crodarom and Alban Muller journey

Sederma and Crodarom have been certified ISO14001, ISO45001, ISO9001 and EFfCI for decades, and have initiated in 2015 a continuous improvement process of our practices using the ISO26000 standard with its 7 core subjects, as a guideline to assure the coherence with our management systems and our sustainability strategy.

In 2019, this strategy was named

Be ACTIVEly Committed and based its commitments on 3 pillars:



Alban Muller joined the Croda group in 2021 and gradually integrates the group's CSR approach.

Governance objectives

Innovate sustainably in a dynamic of continuous improvement by contributing to the United Nations Sustainable Development Goals. We are committed to actively support the achievement of Croda's sustainability focussed/non-financial KPIs, and to be Climate, Land and People Positive by 2030.

- Communicate with all our stakeholders on our strategy and results in terms of social responsibility within the framework of the principles of transparency.
- Encourage the company's innovation capacity and its long-term growth by ensuring respect for intellectual property and competition rights.
- In 2025, an external evaluation will be carried out to measure the level of maturity of our CSR policy.

Beauty actives commits itself to:

People

Human rights

Fair practices Consumer issues

Business

Relations and working conditions
Communities and local development

Planet

Environment

ramework of its Corporate Social Responsibility (CSR), the CRODA Group implements co-posate governance that applies to its organisation and to its purchasing and supply chains (CRODA CSR enot and rode of Ethics).

Code of conduct for responsible

relationships and purchasing

As an affiliate of the CRODA Group, Sederma is naturally engaged in the implementation of such principles that reflect the corporate culture and values.



Proudly certified ISO14001, ISO45001, ISO9001 and EFfCl for several years now, Sederma has initiated a continuous improvement process for its practices, the coherence of which is governed by standard ISO26000.

Thanks to this code of conduct, Sederma wishes to formalise its ethical, social and environmental commitments around 3 axes: PEOPLE, PLANET and BUSINESS and to unite all its partners around such values.

Rules of conduct

ma has set up a sincere cooperative approach with their partners and continuously takes in it the demands of their customers.

Taking into account the trust required in its partners when manufacturing products, Sederma wishes to share its commitments with them in a process of continuous improvement. This code of conduct should help them adopt the appropriate and expected behaviours and decisions with the concern for sustainable and shared development in accordance with the sustainable development objectives of the united exists.

SUSTAINABLE GOALS



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Code of conduct for relationship and responsible purchasing

Thanks to our code of conduct, we formalise our ethical, social and environmental commitments and to unite all our partners around such values.

Under Business, we address the concepts related to fair practices and consumer issues.

In the People axis, we list our commitments related to human rights, safety of workers and local development. Finally, the Planet axis includes everything related to the environment.

Each of the commitments is monitored by internal Key Performance Indicators (KPIs).

In addition to this code of conduct, a commitment letter has been created. By signing it, our partners commit to recognise our values, promoting them throughout the value chain and gradually improving their practices.



100 % key suppliers informed

Strategy **shared with customers**

60 commitment letters signed

Objectives:

- To establish long term trust with partners,
- To work in partnership with suppliers involved in sustainable development processes,
- To carry out impact studies (diagnostics, mitigation measures and monitoring) related to activities,
- To demonstrate responsible supply chain management,
- To ensure that purchases and products create value for the Croda group, partners and customers,
- To be a company recognised and credible for its values, its specificities and its Corporate Social Responsibility (CSR) commitments,
- To contribute to the achievement of sustainable development goals set by the united nations.

Read more about us:



https://www.crodapersonalcare.com/en-gb/ our-brands/sederma/be-actively-committed



https://www.crodapersonalcare.com/en-gb/ our-brands/crodarom/be-actively-committed

Be ACTIVEly committed to business

Policies and commitments

Sederma, Crodarom and Alban Muller have engaged a strong certification policy for several years now to formalise our management and commitments related to safety, quality and the environment. With this third-party control done by internationally recognised certification bodies, we follow more than 20 audits per year including internal group and customer audits.

Product objectives

Providing innovative products with high added value that expected use, quality and safety inspire long-term confidence and meet the needs of our customers.

- Promote eco- (socio-) designed products by favouring renewable raw materials and natural formulas.
- Ensure the safety of our products put on the market, limit the environmental impact and improve the biodegradability
 of our ingredients.
- Build customer loyalty through a high level of satisfaction by meeting their expectations and future needs.

Site certifications and external recognitions

ISO 9001: Quality – Improve quality of our organisation and meet customers' requirements.

ISO 14001: Environment – To preserve the environment by reducing our impact. (on-going for Alban Muller)

ISO 45001: Health, safety and well-being – To protect employees by providing a safe framework. (on-going for Alban Muller)

EFfCI: Good manufacturing practices – To improve our manufacturing practices regarding traceability, hygiene, cleanliness...

AEO: Customs-to-business – To reinforce safety for custom's controls. (on-going for Alban Muller)

HALAL: Consumer expectations – To meet the demands of muslim countries.

COSMOS: Natural and organic – To confirm the natural and/or organic origin of our plant based ingredients.

RSPO: Sustainability palm oil – To produce RSPO-certified sustainable oil palm products.

ECOVADIS: CSR evaluation programme – We first achieved a Gold status in 2012 and reached the platinum one, top 1 % ranking, in 2021.

Responsible care: Roadmap for sustainable development of chemistry: to promote a greener chemistry. Sederma is a signatory of the French roadmap.

GDPR: General Data Protection Regulation - to protect and empower all citizens data privacy.



Crodarom (since 2006) and Alban Muller (since 2010)

UEBT Membership

Since 2020, Sederma is a member of the Union for Ethical BioTrade (UEBT); a non-profit association that promotes sourcing with respect. With growing consumers interest in natural products, Sederma recognises that its capacity to innovate and develop Eco-socio-ingredients depends on biodiversity and its conservation. The UEBT standard consists of seven principles covering important social, environmental and economic issues:

- Conservation of biodiversity
- Sustainable use of biodiversity
- Equitable sharing of benefits derived from the use of biodiversity
- Socio-economic sustainability
- Compliance with national and international legislation and agreements
- Respect for the rights of actors involved in BioTrade activities
- Clarity about land tenure, use, and access to natural resources and knowledge



UEBT member companies commit to ensuring that their sourcing practices gradually advance sustainable business growth, local development and biodiversity conservation. Becoming a UEBT member is part of Sederma's CSR strategy «Be ACTIVEly Committed» and more broadly of the Croda Group's vision «Smart science to improve lives™». Developing sourcing practices with local partners in the plant collection areas in order to respect traditional know-how, improve the living conditions of local populations and the traceability of raw materials of natural origin for more transparency and ethics are at the heart of Sederma's development strategy for sustainable business. This strategy is in line with requirements of customers and consumers.

Sustainability brochure 2022



As part of UEBT membership, Sederma will continue to implement ethical sourcing requirements in its Biodiversity Management System. Sederma will also further develop its partnerships with its suppliers and communities to promote good practices throughout supply chains, giving initial priority to new botanical supplies and historical ones on a risk-based approach. By 2021, 100% of Sederma's new natural chains for new catalogue products will be sourced according to Sederma's Biodiversity Management System.

In compliance with its UEBT membership commitments, Sederma sets up the following Ethical sourcing targets linked to its CSR strategy:

- From 2020. Sederma establishes annual "Sustainable botanical supply chain" management review.
- From 2020, Sederma will continue to deploy its best practices about Access and Benefit Sharing (ABS) in accordance with local ABS regulations,
- From 2021, Sederma will set up performance indicators for achieving the UEBT targets,
- In 2025, 100% of palm oil derivatives used at Sederma will be RSPO certified according to Mass Balance (MB) supply chain model.

Sederma will report annually on its progress regarding UEBT membership requirements. A qualified verification body will verify compliance with our membership conditions and obligations every 3 years.

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RSPO

RSPO (Roundtable on Sustainable Palm Oil) is a global standard to ensure the credibility of palm oil sustainable claims, all RSPO members that take legal ownership and produce, or handle RSPO-certified sustainable oil palm products need to be RSPO Certified.

At the heart of this process are the **RSPO Principles & Criteria**. When they are properly applied, these criteria can help to minimise the negative impact of palm oil cultivation on the environment and communities in palm oil-producing region.

The RSPO has set up a certification system to ensure that the palm oil sold has been produced by certified plantations, the RSPO SCCS «Supply Chain Certification Standard». At croda 15 sites are RSPO SCC certified, with more than 85% of the palm derivative volumes certified. This covers 100 suppliers and more than 300 raw materials.

Sederma, Crodarom and Alban Muller are members of the RSPO under the Croda membership. Our supply chains are certified according to the Mass Balance (MB) and Segregated (SG) model for the three entities (SG ongoing in 2023 for Sederma).

Beauty Actives sites do not directly buy palm oil and use a limited number of palm oil derivatives through suppliers selected for their commitment to sustainable development and members of recognised voluntary programs such as RSPO. We continue to work closely with our partners to obtain Mass Balance or Segregated grades as soon as they become commercially available and provide Mass Balance ingredients to our customers.

Check our progress at https://rspo.org/members/2-0024-06-000-00/.







Other partnerships



INGRECOS is the French branch of the FEfCL an organisation that directly manages various working groups such as:

- Ingredients of Natural Origin (INO)
- · Good Manufacturing Practices (GMP)
- Regulatory Affairs and Product Safety (RAPS)
- · Colourants, International Relations and Toxicology

INGRECOS brings together members who produce and market ingredients used in cosmetics such as:

Surfactants

Polymers

Emulsifiers

· Active ingredients



EcoAct is an international group that provides companies and territories with unique expertise in planning for and implementing positive changes in response to climate and carbon challenges.

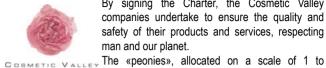
For more than 10 years and on a global level, experts have been developing climate and carbon strategies that make

it possible for managers to transform their businesses, while taking into account climate change.



COSMED gathers more than 500 small and medium-sized companies from the cosmetic

industry. Its missions are to support the development of these companies. to promote and defend their interests; to aggregate and spread the info, to organise trainings.



By signing the Charter, the Cosmetic Valley companies undertake to ensure the quality and safety of their products and services, respecting man and our planet.

4, recognise companies meeting a number of environmental and societal criteria, as defined by this Charter and validated by the AB Certification body.

The Cosmetic Valley's mission is the development of cosmetic and perfumery industry in France.



EFfCI was established with the purposes of representing and defending the interests and promoting the scientific, technical, economic and legal objectives of the cosmetic ingredients manufacturing industry and of suppliers and service providers involved in cosmetic ingredients.



competitiveness cluster in France on the theme Food Well-being and Naturality.

with a unique positioning on 4 industrial sectors: Food, Cosmetics, Health ingredients and Food supplements, Perfumes and aromas throughout the value chain, from agricultural production to product processing.



Since 1951, SFC has aimed to spread the knowledge concerning Biological and Chemical Sciences and to bring

together members from all horizons, Chemists, Biologists, Dermatologists, Toxicologists, Perfumers who have contributed to the development of Cosmetology during the second part of the XXth century.

Product certifications, standards and labels

ERI 360

In collaboration with the France Eco-Extraction Crodarom and Sederma association. participated in the steering committee for this standard to create this labelisable management tool with several cosmetics and fragrance players. This tool is an analysis grid, a 360° assessment of the entire ingredient production chain, based on 100 SMART indicators (Specific, Measurable, Achievable, Recognised and Transparent). This assessment allows users to identify and control their impacts both in the choice of their raw materials and their suppliers, and in the technology used to manufacture the ingredient.

For many years, we have been promoting nature through eco-designed extracts and active ingredients. In order to confirm the environmental performance of this technology and to measure the maturity of our practices, we have taken the decision to evaluate some of our product.

3 levels of labelling



This labelling makes it possible to assess the relevance of our CSR approach in terms of the choice of raw materials / suppliers and to guarantee our customers traceability and transparency of the supply chain.

Crodarom	Sederma
Crodarom Green Caviar	Majestem® 💥
Fruitliquid Kumquat 🄆	Citystem® -
Crodarom Banana Flower EC **	Amberstem™
Crodarom White Truffle 🄆	Senestem®
Phytessence Hazel Leaf	Rubistem [™]
Crodarom French Saffron 💥 (Crodarom Beech 🂥

COSMOS

COSMOS promotes the development of cosmetics more natural and organic.

It is a certification according to the international COSMOS standard or the private Ecocert standard which enables the labelling of natural or organic cosmetics.

Key quarantees

- production and processing processes that respect the environment and human health.
- development of the concept of green chemistry,
- responsible use of natural resources.
- respect for biodiversity,
- absence of petrochemical ingredients (excluding authorised preservatives): parabens, phenoxyethanol, perfumes and synthetic dyes,
- absence of GMOs.
- recyclable packaging.

Crodarom 36 COSMOS certified / 44 COSMOS approved Alban Muller 40 COSMOS certified / 76 COSMOS approved Sederma 30 COSMOS approved active ingredients

Naturality - ISO 16128:

CRODAROM

ISO 16128-1 provides guidelines on definitions for natural, natural derived, organic and organic derived cosmetic ingredients and ISO 16128-2 describes approaches to calculate the indexes.

ISO TR 22582 gives details on the concentration of extracts and ISO TR 23199 on hydrolates.

Since the publication of the two parts of ISO 16128-1 & ISO 16128-2 standards and then ISO TR 22582 and ISO TR 23199, we give and explain upon request the contents of our products to our customers to better understand their origin and manufacturing process in a transparency relationship.

All these standards are taken into account in order to increase the natural content of our new products and reformulations of old products.

Transparency, partnerships and fair practices

Transparency is the key word of our CSR strategy. From our point of view it should be applied at all levels of our product development.

Supply chain objectives

Sustainable use of natural resources while respecting biodiversity as well as local communities.

- · Optimise the use of natural resources to reduce our environmental and societal impacts.
- Diagnose the sourcing of our new launched products through direct discussions with our raw materials partners (audits, field visits, dialogue, etc.)
- From 2020, establish annual "Sustainable botanical supply chain" management review in line with our commitments
- Continue deploying our best practices about Access and Benefit Sharing (APA) in accordance with local APA regulations.

Sourcing strategy

Our selection criteria for a new supplier are accurate and take into account the elements defined in the ISO 26000 standard. We favour local suppliers when possible and consider the size of the structures. A special indulgence is granted with our small suppliers. We want to support them in the process and above all to develop win-win contractual relationships by ensuring, among other things, fair remuneration.

Among our win-win collaborations ...

Crodarom's ethical contribution

- Contribute to the improvement of agricultural conditions by financing tools and suitable agricultural equipment.
- Ensure health and safety on the cultivation sites by financing personal protective equipment.
- Reduce rural poverty by promoting a fair purchase price for a better distribution of margins on the value chain.



Crodarom® Banana Flower EC Extract of banana flower obtained by Eco-sound[™] technology, Eco-Responsible Ingredient COSMOS organic certified extract; flower cultivated in Mayotte.



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Crodarom® Green Caviar Extract of green caviar obtained by Eco-sound™ technology, Eco-Responsible Ingredient seaweed cultivated, harvested and transformed in the Philippines.





Sederma's contribution NG Legance[™]

Legance[™] helps to refine the legs by reducing water retention and improving the circulation dynamism. This product contains a Ginger extract obtained thanks to Supercritical CO₂ technology.



Transparent communication

Our Code of Conduct for Responsible Relations and Purchasing reflects our approach and all of our internal corporate values. In order to involve our suppliers in this way, we have put in place a letter of commitment. By signing it, our partners acknowledge having read the Beauty Actives values. They are committed to gradually improving their practices and to sharing these values with their entire value chain. • 60 commitment letters signed.







Fagus sylvatica

Audits and third party evaluation

To go further, we have started to assess the CSR of our suppliers, in particular via Ecovadis, and have set up a verification process with visits and audits in the field. This allows us to better understand their operations, their constraints and their expectations. We explain our approach and determine with them what areas can be improved in terms of CSR. This proximity promotes mutual trust and consolidates our collaborations

More than 9 audits and diagnostics.



Mirabilis ialapa

sederma

Genetic tracking of natural resources

The authentication of plants is of major importance to ensure their sourcing and thus the quality, traceability and transparency of the cosmetic products. The genetic identification of plant raw materials has been set-up within Sederma in collaboration with DNA Gensee to guarantee the correct species selection.



NEW COOPERATION MODEL TO ENSURE FULL TRACEABILITY OF NATURAL RESOURCES IN THE COSMETIC FIELD

Brice Bonnet¹, Patrick Choisy², Jean-Yves Berthon³, Laurence Garnier¹, Nicole Giraud⁴, Nadine Leconte⁵, Sandrine Milesi⁶, Pierre-Yves Morvan⁷, Alex Saunois⁸, Jian-Sheng Sun⁹, Sandrine Weber⁶

1: L'ORÉAL, 2: LVMH, 3: GREENTECH, 4: DNA Gensee, 5: NUXE, 6: CLARINS, 7: CODIF, 8: SEDERMA 9: MNHN (Muséum National d'Histoire Naturelle)

Capabilities, site expansion

While Sederma and Crodarom are finalising the extension work on their respective sites, the board of directors has been able to favour in these achievements the integration of the fundamental objectives of environmental protection, sustainable development as well as the improvement of the well-being of employees.

Sederma

In 2017-18, a strong investment was put into Sederma's capabilities that led to doubling the site's surface area.

Product quality is at the centre of Sederma's product innovations, the new facilities comply with the Cosmetic Ingredient Good Manufacturing Practice and is aimed to reach the EXCiPACT requirements and why not an ISO8 certification. We can observe the following improvements:

 Containment of materials throughout the process: limitation of contaminations linked to the environment (vs IBC & pump).

The expansion also contributes to reduce Sederma's impact on the environment, ensuring a relative reduction in energy and water consumption, and a decrease in waste on the site with a focus on optimising recycling activities.

In 2019. Sederma welcomed 40.000 bees with its 2 hives on a beautiful lawn near the pond. They will contribute to biodiversity preservation. They already provided us with 33 kgs of a very tasty honey that we'll be happy to let you taste!



Waste water management (compliance with the 1998 decree) STEP.

- Tank storage area + unloading area + distribution network: reduction of packaging waste.
- Chilled water vs waste water (reduction of consumption & waste).
- Process hot water process vs domestic hot water separation (reduction of losses vs piping length).

The reinforcement of innovation capabilities and the implementation of novel advanced technologies constitutes a robust foundation in developing the next generation of innovative products, more sustainable and ethic.

Crodarom

Crodarom started at the end of 2018 a first investment programme in the extension of its factory by an additional 2,200 m² in order to expand the storage warehouse and laboratories and build a new administrative building.

STORAGE ZONE

 Support local development with 94% of the total amount of works granted to regional partners located less than 100 km from the factory (47 % with craftsmen located in Lozère).

LABORATORY

From 2021, a second phase of investment has begun to expand and redevelop the production area. This extension is part of a desire to improve its industrial performance while including respect for ethical, social and environmental values. For this project, Crodarom is committed to:

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End : April 2019 End: November 2019 Capacity: + 24% including effluent pre-treatment and fire-water Capacity: + 38% OFFICES End: March 2020 Capacity: + 33% · Improve staff wellbeing (freight elevator, outdoor patio for relaxation, natural light in offices, air conditioning in laboratories, etc.)

Alban Muller

While natural wetlands are the most threatened in France, Alban Muller decided to rehabilitate this ecosystem of great ecological diversity. For this purpose, water treatment gardens have been created around the production site on more than 10 000 m². After passing through our mixing station, the water used in the manufacturing

process is sent to the gardens, creating a thread of water between the different basins. Phytodepuration is a natural process of water filtration by bacteria located in the root system of purifying plants.

14 years later, this space allows us to manage all our process effluents in a natural way. Thus, a total volume of 2.850 m³ is either consumed

by the fauna and flora or reintegrates the great water cycle. By recreating a wetland, the gardens have allowed the spontaneous return of wildlife (hares, ducks, moorhens, frogs, deer, etc.). Raising awareness of environmental issues among our partners is one of our major objectives. The gardens offer an experience of discovery of biodiversity and ecosystem functions.



To make cold, Alban Muller's production site had 4 production groups with disparate and non-optimised technologies and performances. In general, refrigeration machines use so-called refrigerants whose direct effects on the ozone layer and global warming have been

pointed out. In a perspective of reducing negative impacts on the environment and using energy more rationally, Alban Muller has adjusted all the cold needs of the factory with a single optimised production using the latest technologies and an organic refrigerant that preserves the ozone layer. In addition, this system makes it possible to use the heat evacuated by the cooling units in the boiler rooms and to consume less gas.

An energy performance contract (EPC) has been put in place to have a commitment on the results of the project in the long term. During the year 2021, the overhaul of the cold production and heat recovery system avoided the emission of 22,490 kg $\mathrm{CO}_2\mathrm{e}$



Be ACTIVEly committed to the PEOPLE

At Croda, we apply our innovation to increase our positive impact on society. We are improving the lives of our own employees and people around the world by developing ingredients to improve health and wellbeing

as well as encouraging and promoting diversity. This forms part of our 2030 Commitments to be People Positive, and of our Fundamentals - our social licence to operate.

Our social licence to operate is built on trust and is the foundation of everything we do. We consider all stakeholders in our ecosystem and strive to adopt best practices with regard to the environment, labour and human rights, ethics and sustainable procurement. At Croda, we apply our innovation to increase our positive impact on society. We are improving the lives of our own employees and people around the world by developing ingredients to improve health and wellbeing as well as encouraging and promoting diversity. This forms part of our 2030 Commitments to be People Positive, and of our Fundamentals.

Group objectives

- By 2025, 100% of our employees will receive a minimum of one week's training per year.
- By 2030, we will achieve gender balance across the leadership roles in our organisation.
- By 2030, we will achieve a 30% increase in positive responses to the wellbeing areas in our Global Employee Culture Survey.
- We fund a Croda Foundation to help improve more lives in our local communities, supported by our technologies.
- By 2030, everyone working at Croda locations, including temporary and permanent employees, and all contractors will receive a living wage is monitored and reviewed annually. We aim to create STEM educational opportunities provide basic necessities through the and application of our ingredients.



Site objectives

Control our environmental and societal impacts in addition to the objectives set by our certifications.

- To make employees aware of eco- gestures to become advocates of sustainable development.
- Support our employees and stakeholders in solidarity and local development projects.

Indicators 2021



% employees of -30 years old 26.3 % Sederma 25% Crodarom **Alban Muller** 12.8%

% employees of +50 years old Sederma 26.3 % Crodarom

26.7% Alban Muller

Permanent vs temporary recruitments

CRODAROM





Feminage[™] - Sederma

Feminage[™] helps menopausal women to fight against glycation and oxidative stress.

This product is obtained by the ethanolic extraction of the *Engelhardtia chrysolepis* leaves, China.

- UEBT diagnosis to obtain all the necessary traceability and transparency of the supply chain
- Knowledge of strengths and weaknesses of the supply chain.
- An action plan is implemented to carry out improvements.
- Ensure health and safety on the cultivation sites by financing personal protective equipment.

Fruitliquid™ Kumquat - Crodarom

Kumquat extract obtained by Eco-sound™ technology, Eco-Responsible Ingredient label, fruit grown in the Var (Provence), France

- Participate in the economic development of a French family business.
- Favour a fair purchase price (+ 70 %) for a better distribution of margins on the value chain.



Trophée de la chimie responsable

On November 13, 2018, a Sederma delegation went to the Hauts-de-Seine Prefecture to attend the Chemistry Trophies ceremony in the presence of the Hauts-de-Seine Prefect and the Presidents of France Chimie Val de Loire and Ile

Sederma's supplier satisfaction survey

The expectations on suppliers follow the demands of the market and the growing expectations of consumers. Among other things, we assess their corporate values, ethics and transparency. In order to be able to carry out our self-assessment, Sederma sent our strategic suppliers a satisfaction survey, so that they could express themselves anonymously on various topics such as our purchasing practices, our CSR strategy, our ethics... Thanks to this evaluation, we know more about our strengths and the axes on which to work or be vigilant about. We want to renew the experience on a larger scale so that we can continue to improve our practices.

Calls for tender management	4.2/5
Trade negotiations	4.1/5
Payment terms	4.3/5
Need's transmission	4.3/5
Complaint's management	4.1/5
Corporate social responsibility clearliness	4.1/5
Ethic	4.6/5
Relevance of our supplier assessments	4.3/5
Consideration of supplier's innovation proposals	4.1/5





de France. Sederma was finalist for the Safety award with our voluntary safety behaviour observation programme. We did not win the award this time around, but we received many very positive comments about the quality and originality of our programme; the fact that it is run by volunteers who have had a very strong impact on the judges and the assistance of chemical professionals. Sederma can be proud of having achieved the ultimate level of security, participatory security



Safety and well-being at work

Safety observation programme

A core principle at Croda is that all employees should expect to return home at the end of their working day without having been harmed in the workplace. To go even further, the company decided to set up the behavioural safety programme to make each employee a player in collective safety. The objective of this programme is to move towards «zero harm at work». It allows employees from other departments to observe the behaviour of colleagues at the workstation and to analyse the field activity.

The observer relies on a 'check list' which covers different topics: risks, PPE, ergonomics, procedures, equipment,

Following these observations, an analysis is carried out, an action plan is put in place and communicated to the teams concerned.

Safety targets and indicators 2021

- · Zero significant process safety incidents per year.
- 100% of staff trained in our safety policy and behaviours
- 22 (out of 40) Process Risk Reviews (PRRs) have been peer reviewed.
- Now report process safety incidents against SASB (Process Safety Indicators).
- Process Safety Total Incident Rate (PSTIR) 0.034 for 2021.

The originality and the success of this programme are based on the commitment of the observers. This initiative has been implemented at Sederma in 2016, bringing the company into a participative security logic (taking care of oneself and others), the only sustainable way to move towards the «0 accident» objective.

Indicators 2021: number of observations / % of conducted actions

Sederma 700 / 250 actions 36% 412 / 106 actions Crodarom Alban Muller programme initiated in 2022

Well-being at work

Participatory library for all Each employee is invited to bring books that make sense to them, that they will enjoy sharing and that could help on a daily basis to communicate better, effectively manage conflicts, stress and emotions at work and/or in their personal lives.

Well-being days

The objective of these days is to reduce psychosocial risks and to stimulate a general feeling of satisfaction and fulfilment among employees. There is a desire to give employees tools to avoid the physical, psychological and emotional consequences that can be generated by work demands and personal contexts. Among the activities offered, there are physical activities to remind people of the benefits of sport on health and its impact on well-being. Employees were also able to watch videos and attend conferences led by professionals, as well as various workshops. This type of event gives employees the opportunity to discover new activities and encourage them to take care of themselves on a daily basis.

Integration half-days – Biodiversity preservation awareness.

For the first time, integration half-days were organised for the employees of Alban Muller, Croda France and Sederma. The newcomers of these entities were able to get to know each other during a Team Building organised in the Forest of Rambouillet. The programme included a friendly breakfast, an introduction to HR & CSR on the history of the Group, its values, its business, and its Sustainability objectives, followed by an activity TOGETHER. On this occasion, a facilitator from the ONF (French National Forestry Commission) made our new employees aware of biodiversity, the role of the forest and climate issues, while building a dry hedge together, a biodiversity reservoir. A unique moment allowing everyone to create a link and to participate, at our own level, in the preservation of our environment.



Health award for Crodarom! Crodarom participated in the Chemistry Trophies and won the Health award in 2020 with the project related to wellness davs.

Crodarom has been awarded the 2019 Mediterranean Chemical Industry's 5th Responsible Care® Award in the Health

category, as a reward to their company's engagement for the organisation of well-being days at work.

The Responsible Care® Awards constitute a means to stimulate and highlight remarkable initiatives, good practices and management systems. The RC Awards comprise 5 categories: CSR / Health / Security / Environment / Energy.

The purpose of this Health Award is to reward approaches designed to improve the health of employees, the occupational quality of life, health around the work site, health impacts associated with the products. Thanks to the participation of 55 employees out of 70, Crodarom is entitled to boast a very positive result.



Mobility days

In order to make Crodarom staff aware of their business and home / work travel, the company participated in the European Mobility Week with the support of the prefecture, the DREAL and the Occitanie region.

A mobility breakfast was organised to address and educate staff on various subjects such as ecodriving, sustainable mobility, alternative solutions, air pollution... All the information exchanged was synthesised to allow the company to identify the challenges, the good practices already in place and the potential for actions to be implemented.





Communities and local developement

At Croda, employees involved in the support and development of local initiatives are strongly encouraged to do so.

- Pink October: Several actions are leaded by Sederma's employees every year since 2018 to raise everybody's awareness to breast cancer screening and to support research. Last year, more than 200€ was donated to the French association Ruban rose: www.cancerdusein.org
- The inauguration of the Sederma site in October 2019 was the opportunity for some of our employees involved in charities to present their associations. A 30 € coupon was granted to each guest for them to choose which charity to subsidise. Among them were :

Féminité sans abri Created in 2017, the homeless femininity association helps homeless women by providing them with a survival kit containing hygiene and beauty products. Today, the association is established in more than 17 departments and thus, hundreds of women every day distribute these famous survival kits, so necessary for hygiene and mental health of women in the street. A small kit that lightens the daily life of these women who carry an average of 22 kilos of equipment on their backs all day. Collection are regularly done at Sederma. – 937 € https://feminitesansabri.fr/

Du Sport et Plus The association, run entirely by volunteers, has been active since the end of 2012. The main objective of the Association Du Sport et Plus is to improve the daily life of hospitalised children. Thanks to funds collected, in particular during sporting events and, in agreement with the healthcare teams of the hospitals concerned, the association provides equipment, organises activities and invites sick children to sporting events. The Association Du Sport et Plus is currently helping fourteen pediatric services throughout France: this represents more than 15,000 children supported by this association. – 875€ http://www.dusportetplus.fr

Marcheurs-Cueilleurs This Environmental Association campaigns against litter. Litter collections are organised every weekend, generally on Sunday, in the surrounding nature. It was created in September 2018. The sponsor is Yann Arthus-Bertrand. This association has branches throughout France and the whole world. Now an emphasis is placed on soil pollution by cigarette ends. It is a family orientated association where children raise awareness to future generations about protecting the planet.

Actions are also taken, such as supporting the Mayor of Le Perray en Yvelines on her decree against the spill of glyphosate in her town. - 188€

https://les-marcheurs-cueilleurs30.webnode.fr

Solidarity in Lozère against COVID-19

Crodarom is a company very much involved in its region Lozère which carries out numerous collaborations with various authorities. In reponse to the emergency linked to the hydroalcoholic gel, Crodarom reoriented its production and manufactured a total of 930 L. Part of this gel was distributed to employees and their families the rest was offered to various authorities. The beneficiaries were numerous: Prefecture. Chanac town hall, all the Lozère retirement homes. Lozère tourism. Chanac schools, Chanac nursery assistants, chamber of agriculture, courts... The partners were particularly grateful and reassuring to know that in the event of an extreme situation, local production could be ensured by Crodarom.

To mark the reception of the gel, a report was produced by KWZ tv Lozère.

https://www.youtube.com/watch?v= Nzlxh-0f2c

Sederma and Crodarom share their knowledge locally

Sederma and Crodarom maintain partnerships with local universities and schools. Site visits are carried out every year to show the factories and the different professions represented there. Trainees and apprentices are also hired each year.

In order to go further in this process of education and sharing of knowledge, Sederma and Crodarom have on several occasions offered equipment to universities and trained students to offer new life to the equipment but also to promote the transfer of technology locally.

committed to ACTIVEly

As per Croda's committment to be Land and Climate Positive by 2030, we will continue reducing our carbon footprint and increasing our use of bio-based raw materials. Our products will enable more land to be saved than is used to grow our bio-based raw materials and the benefits of our ingredients will enable more carbon to be saved than we emit through our operations and supply chain. Our innovation will help customers to mitigate the impact of climate change and land degradation, increasing the availability of land suitable for growing crops.

For us, biodiversity has always been a source of inspiration and innovation and the ecosystem respect is a priority. Our primary responsibility is therefore to maintain biodiversity in its ecosystem. For this, and in line with our purpose «Smart science to improve lives™», we develop sustainable and non-invasive technologies (biotechnology) to produce our ingredients, we promote upcycling and develop partnerships with the aim of participating to the preservation of the environment and the development of the local economy.



https://www.croda.com/en-gb/sustainability/ourcommitment/climate-positive



https://www.croda.com/en-gb/sustainability/ourcommitment/land-positive

Group objectives

- By 2030 the use of our products will avoid four times the carbon emissions associated with our business.
- By 2025, we will eliminate process waste to landfill across our operations.
- We'll reduce our emissions in line with limiting the global temperature rise to 1.5°C above pre-industrial levels.
- By 2030, we will reduce our water use impact by 50 % from our 2018 level.
- By 2030, we will have conducted full life cycle assessments for our top 100 ingredients.
- Our 2030 target is for our use of bio-based organic raw materials to reach 75 %.

Access and benefit-sharing

The Nagova Protocol on Access to Genetic Resources and the Fair and Equitable Sharing of Benefits Arising from their Utilisation (ABS) is an international agreement, entered into force by over 130 countries around the world. It operates in the context of the Convention on Biological Diversity (CBD). aiming to implement one of its central objectives: the fair and equitable sharing of benefits derived from the utilisation of genetic resources.

As a manufacturer of ingredients derived from biodiversity, Sederma, Crodarom and Alban Muller, together with their stakeholders must act in accordance with the principles of the Convention on Biological Diversity (CBD)

- conservation of biodiversity.
- sustainable use of its components.
- fair and equitable sharing of benefits arising from the utilisation of genetic resources.

For these reasons, we actively support the CBD objectives in terms of Access and Sharing of Benefits (ABS) and we commit to:

- respect the rights of countries, local communities on their genetic resources and associated traditional knowledge,
- integrating ABS criteria in the development of our products.

- obtaining maximum traceability of our raw materials,
- monitoring legal developments in supplier countries.
- raising awareness among our employees and stakeholders,
- not patenting living organisms or traditional knowledge.
- collaborating with civil society, professionals, the scientific community and public authorities to achieve a win-win implementation of ABS.

The Nagoya protocol therefore naturally fits into our research & development practices. This means:

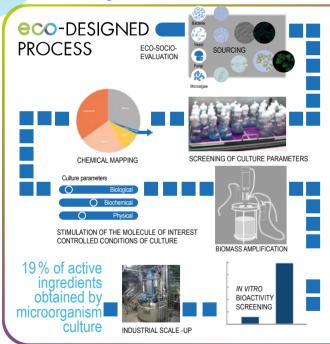
- identifying the "supplier" responsible for accessing the resource.
- identifying the local laws applicable to our use, when required:
- obtaining the appropriate permits for access to the genetic resources we use.
- negotiation of benefit sharing, monetary or non-monetary, in the event of commercial development.

The application of the requirements related to the signing of the Nagoya protocol is left free to the provider countries, sovereign of their genetic resources. With the aim of reaching a common understanding and clarifying the obligations of cosmetics players, we regularly exchange with national authorities, act with the global network of Croda experts and associations or interprofessional federations.

Green technologies

Concerned early on by our environmental impact and wanting to remain at the forefront of innovation, we have extensively worked to diversify our extraction technologies.

Microorganism culture



People

- No pollutants, only water
- Ingredient vectorisation favours ingredients from natural origin and a limited preservative quantity
- Ensures maximum purity and safety levels

Planet

- Very low input and energy consumption
- Ongoing actions on the water footprint management
- Ongoing actions on biomass waste co-valorisation
- Extremely limited impact on humans and the environment

Business

- High, standardised quantity of active molecules Input impacts on Humans
- Strong know how (30 years of experience) and capabilities
- Fully traceable process. transparency



Impact measurement according to the ISO 26000 standard Eco-certifiable, high ERI 360 ranking

of our products are issued from eco-designed processes among them being:

Plant cell culture

of active ingredients issued from plant cell culture

of active ingredients issued from white and blue biotechnologies

of active ingredients issued from supercritical CO₂ extraction (no toxic o solvents, no preservatives needed)

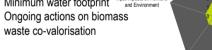


People

- Land can be kept for food crops
- No pollutants, water only
- No preservatives needed
- Ensures maximum purity and safety levels

Planet

- No over exploitation of biodiversity
- No fertilisers, no pesticides
- Preservation of plant and its genome
- Minimum water footprint Input impacts on Human and Environment
- Ongoing actions on biomass



Business

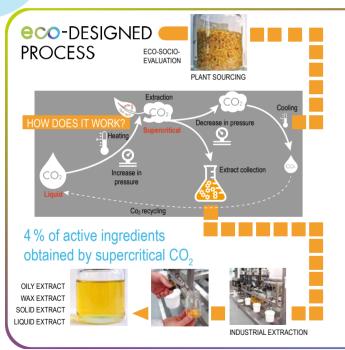
Impact measurement according to the ISO 26000 standars

- No seasonality and supplier dependency, unlimited availability
- High, standardised quantity of active molecules
- Strong know how (20 years of experience)
- Fully traceable process, transparency
- Eco-certifiable, high ERI 360 ranking

Acquisition of IRB in 2012 (one of the world leaders in plant cell culture actives both in Personal Care and Health Care)

sederma

Supercritical CO, extraction



People

- · No pollutants like residual solvents
- No preservatives needed
- · Ensures maximum purity and safety levels
- Responsible sourcing

Planet

- CO_a is 100 % recycled during the process
- Use of a co-valued and high purity CO.
- 100 % recycled wastes

Business

- High purity extract, process with biocide properties
- Input impacts on Humans Soft process: molecule preservation with low extraction temperature, chemically inert process
- Fco-certifiable

Botanical Alliance for stronger sustainable values



As experts in Botanicals, Crodarom and Alban Muller have naturally created an alliance to provide customers with a broad range of eco-socio designed ingredients. This new alliance strategy focuses on innovation, ecoprocess, naturalness, transparency, and traceability.

Various green technologies to capture the best of the plants

As no technology is universal, Crodarom and Alban Muller adapt their processes to each raw material and evaluate what are the best solvents and technology for higher performance and quality. They developed eco-responsible processes in order to reduce carbon footprint and energy consumption. This process of preserving the environment and ethical values began a long time ago...

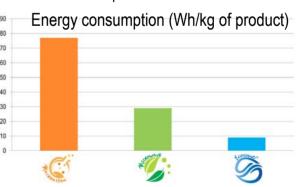
At Crodarom

Since its creation, important investments have been done on equipment to reduce energy and water consumption and all sorts of waste.

Implementation of a new innovative (and patented) extraction technology using microwaves

Investment on new technology using ultrasound – the Eco-sound extraction

a second microwave equipment to increase capacities and extraction performance.



Impact measurement according to the ISO 26000 standa



Key points of microwave technology

- Mild extraction conditions
- Short extraction time
- Perfect for thermo-sensitive molecules
- Reduced solvent usage
- Approved by Ecocert[®]





Key points of **Eco-sound** technology

- Mild extraction conditions
- Cold process
- Perfect for thermo-sensitive molecules
- Approved by Ecocert

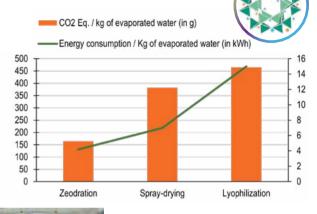


At Alban Muller

Since 1978, the company has acquired a strong ecofriendly expertise in ethanolic or oily maceration. It was interested in drying techniques to standardise its extracts and improve their conservation.

Implementation of a new innovative drying technology using zeodrate

Acquisition of a second zeodration device to increase capacities.









CRODAROM

Extract after zeodration process

The Zeodration method is a unique energy-saving and pollutant-free drying technique, used by Alban Muller to transform a botanical extract (liquid) into a powder form. By obtaining a 100 % natural pure powder, this process also helps to optimise storage zone and shelf life.

Decarbonation project

Science Based Targets Initiative (SBTi) is an organisation that can validate individual company/government decarbonation targets to fit in with the science of climate change. 1.5°C scenario is the most challenging to meet and

Croda publicly signed up to this in July 2019. Effectively, it means Beauty Actives have to reduce the absolute GHG emissions from there own activities (Scope 1 and 2) by roughly 50 % by 2030 and be net zero emmission by 2050.

Group objectives:

- By 2030, use of our products will avoid four times the carbon emissions associated with our business. our 4:1 carbon cover.
- By 2030, we will have achieved our SBTs, in line with limiting global warming to 1.5°C.
- Thereafter, by 2050 we will achieve net zero scope 1 and 2 GHG emissions.
- By 2030, over 75 % of our organic raw materials by weight will be bio-based, absorbing carbon from the atmosphere as they grow.





To reduce the current pressure on forests, we are committed through various projects to reducing the amount of paper used. We have selected a cloud system and 100% of pay slips are electronically available and can be saved instead of being printed. We are putting in place tools to archive and electronically validate a large number of documents that will no longer be printed, and is part of a paperfree perspective.

For example, last year our customer service saved 100,000 paper sheets equivalent to 50 archival boxes containing 2,000-pages and 7 linear metres of storage.

Recycling/upcycling

There is a growing tendency to avoid waste or to reuse unwanted resources which are currently banished from stores because they don't meet industry standards. Upcycling is integrated in Crodarom & Alban Muller's sustainability strategy, and they can supply various upcycled ingredients, such as our Phytolea[™], a range of natural derived oil obtained by pressing seed or kernel wastes that are collected after juicing and jams

be the recent launch of Cytokalmine, an ingredient obtained from pomegranate pericarp collected after

production. Another great example of upcycling would

juice production.







We also collect unused pearls down turned jewellers, ugly truffles not suitable for food purposes.



The scrubami[™] range is 100% natural exfoliating particles & powders obtained from kernels or shells collected from the fruit beverage industries (Apricot, coconut, almond, olive, walnut...)

Climate Impact Partners

Since 2017, Beauty Active business, has compensated for more than 5.000 tonnes of carbon emissions associated with its manufacturing processes by supporting the Rimba Raya forest protection project.

Through our partnership with ClimateCare we are proud to contribute to this project, which is the world's first forest conservation project to be audited for SDG (UN Sustainable Development Goals) compliance under the SD Vista Standard, achieving the highest possible rating of contributing to all 17 UN SDGs; Some of the contributions:

SDG Goal 3: Implemented activities to improve the health of the local communities by increasing awareness and access to a more varied diet and increasing access to health care services

SDG Goal 4: Implemented activities to increase the access to education for children of the local communities. SDG Target 6.6: Implemented activities to protect and restore water related ecosystems by replanting/ protecting the forest.



850 t eqCO 2017 902t eqCO 1075 t eqCO₂ 1197 t eqCO₂ 1115 t eqCO₂



Protecting the Borneo orangutan



Young samplings for replanting



Installing community solar

*The SD VISta is the Sustainable Development Verified Impact Standard. This is a framework for assessing and reporting on the sustainable development benefits of project-based activities. It helps to unlock new sources of finance to support and scale up high-impact efforts.

Local sourcing

- New sustainable perspectives for local farmers
- Development of new partnerships to supply local sourced and organic plants (Lozère)

"Local sourcing in France makes sense for both your wallet and for the environment, and it contributes towards many of the SDGs." - Sustainable Development Goals Fund

Sourcing locally brings a diverse range of benefits such as increased flexibility, enhanced transparency, decreased environmental footprint, simplified communication and social development. Because our extracts are made in France, we prioritise French resources to help in local economic development and reduce environmental impact. Since its creation.





Crodarom has supported the development of local producers. For almost 20 years, its rose, Rosa gallica has been cultivated a few kilometres from its site, by a committed and passionate partner. Today, 20 products from our catalogue have French certified origin and we expect to continue to increase as a result of our new collaborations with French committed farmers

With technical support from the region and local institutions, Crodarom follows new experimental trials on its land to cultivate species with voluntary local producers. Alban Muller works with agricultural partners located near its production site (Beauce region of France) to reduce transport-related pollution and carbon footprint, to improve transparency and traceability and control cultivation techniques in accordance with good agricultural practices.

As soon as a sector seems to be at risk and when possible Sederma favours local sourcing for obvious reasons of transparency, transport carbon footprint reduction and also to support the development of local communities. This is the case with our supplier of Mirabilis jalapa flower (Pacifeel®) located near La Rochelle and of Apium graveolens seed (Apiscalp®, Neonyca®) supplier based near Angers.





7 Conclusion

Croda is committed to innovation and providing sustainable ingredient solutions that meet ever-evolving consumer needs around the world. Our commitment to innovation and sustainability is united in our purpose "Smart science to improve lives". The purpose allows everyone in the organisation to create a positive impact for our customers and live our Croda values every day.

Croda's commitment to sustainability directs everything that we do. As a global organisation we have set global targets to be Climate, Land and People positive by 2030. The 2030 commitment is a compass for each business to develop an align on a corporate social responsibility program that has relevant impact to their markets and customers.

Our Croda Beauty Actives business drives progress through the Actively Committed CSR program. The program embeds sustainability across the entire organisation and across our supply chains to jointly build solutions that meet common challenges. In order to achieve the actively committed program the Beauty



Actives team has close collaborations with partners in the value chain and is member of UEBT to develop novel sustainable ingredients with ethical and sustainable sourcing that have less impact on our climate and our land through ethical and responsible sourcing.

The key to success in the coming decade is that all parties collaborate to further shape an innovative and sustainable personal care industry. I welcome you to read our sustainability reports and reach out to explore how together we can use smart science to improve lives.

David Shannon, President - Consumer Care - Croda

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